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| **Use Case Name:** | Agent Log-In |
| Related Requirements |  |
| Goal in Context | Agent will log into the system using their Agent ID number and password |
| Preconditions | Agent must have an existent Agent Profile |
| Successful End Condition | Agent successfully logs into the system |
| Failed End Condition | Agent fails to log into the system |
| Primary Actor(s) | Agent |
| Secondary Actor(s) |  |
| Trigger | Agent wishes to use the system |

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| **Main Flow** | **Step** | **Action** |
|  | 1 | Agent attempts to log into the system by entering their employee ID and password |
|  | 2 | Verify log-in information |
|  | 3 | Log-in complete |
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| **Extensions** | **Step** | **Branching Action** |
|  | 2.A.1 | Log-in information is correct |
|  | 2.A.2 | Go to Step 3 |
|  | 2.B.1 | Log-in information is incorrect |
|  | 2.B.2 | No further Steps taken |
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